

**Bridges to Excellence (BTE) announces 2 ways to receive POL rewards in Massachusetts!**

The BTE program is now offering Physician Office Link (POL) Rewards to BTE rewards-eligible Massachusetts physician practices that complete either NCQA’s Physician Practice Connections (PPC) or MassPRO’s Doctor’s Office Quality Information Technology Program (DOQ-IT) assessment programs. The recent BTE-DOQ-IT collaboration will provide an additional recognition method for rewarding practices that invest in IT solutions and practice change as a means to better patient care.

Bridges to Excellence will issue rewards to qualifying Massachusetts practices that pass either of the following:

NCQA - Physician Practice Connections (PPC)			
	Clinical Information Systems	Patient Education & Support	Chronic Care Mgt
<b>Module 1</b>	Use of Patient Registries	Educational Resources	Care of Chronic Conditions (Disease Mgt)
<b>Module 2</b>	Electronic Rx & Test Ordering Systems	Referrals for Risk Factors & Chronic Conditions	Preventable Admissions
<b>Module 3</b>	Electronic Medical Records	Quality Measurement & Improvement	Care of High-Risk Medical Conditions (Case Mgt)

MassPRO - DOQ-IT			
	Information Technology	Clinical Operations/ CCM	Cultural/ Change Competency
<b>Module 1</b>	Assessment Planning Selection	Assessment Planning Selection	Assessment Planning Selection
<b>Module 2</b>	Implementation Evaluation	Implementation Evaluation	Implementation Evaluation
<b>Module 3</b>	Improvement	Improvement	Improvement

**Steps to obtain BTE rewards via NCQA:**

1. Visit BTE’s Physician Practice Portal at <http://bte.healthgrades.com/sites/practice/> to add your practice, associate physicians to your practice, & confirm your practice information.  
**Remember your practice ID!**
2. Purchase\* a license for the PPC Survey Tool from NCQA and assess your performance by calling 1-888-275-7585. Be sure to have your practice ID ready to receive a BTE pricing discount & to be eligible for POL Rewards.

\*Physicians who submit a new NCQA application and pass NCQA’s performance criteria may be eligible for reimbursement of some or all of these application fees.

3. Submit your completed Survey Tool and application to NCQA.
4. BTE will mail a reward check to your practice for submitting a completed application and for successfully meeting any 2 criteria in all 3 categories by 7/24/06.

*Complete any 2 modules in EACH category by the date indicated to be eligible for Bridges to Excellence rewards.*

**Steps to obtain BTE rewards via MassPRO:**

1. Visit BTE’s Physician Practice Portal at <http://bte.healthgrades.com/sites/practice/> to add your practice, associate physicians to your practice, & confirm your practice information.  
**Remember your practice ID!**
2. Have your Practice ID and please confirm that a DOC-IT application and needs assessment has been completed by contacting, DOQ-IT Coordinator Nancy O’Connor, at noconnor@MAQIO.SDPS.ORG or (781) 419-2888.
3. MassPRO will perform site visit assessments to facilitate your process improvement action plan. A follow-up assessment will be conducted by MassPRO to determine the completion of your process improvement requirements.
4. BTE will mail a reward check to your practice for submitting a completed application and for successfully meeting Module 1 and 2 criteria in all 3 categories by 7/24/06.

*Modules must be completed IN ORDER by the date indicated to be eligible for Bridges to Excellence rewards.*